

**OMET Srl** 

## **New OMET Service Contracts TISSUE CONVERTING MACHINES**

SERVICE CONTRACT	PROPOSAL OF INCLUDED SERVICES
ACTIVE *	<ul><li>Remote / Phone support</li><li>Response whitin 2 hours</li></ul>
GALILEO <b>ESSENTIAL</b>	<ul> <li>1 intervention for year for 2 days</li> <li>Active contract (remote assistance)</li> <li>Nova</li> </ul> THIS CONTRACT IS COMPLETELY CUSTOMIZABLE
GALILEO <b>ADVANCE</b>	<ul> <li>2 intervention for year for 2 days</li> <li>Active contract (remote assistance)</li> <li>Nova</li> <li>Remote production process support</li> </ul> THIS CONTRACT IS COMPLETELY CUSTOMIZABLE
GALILEO <b>PERFORMANCE</b>	<ul> <li>2 intervention for year for 2 days</li> <li>Active contract (remote assistance)</li> <li>Nova</li> <li>Remote production process support</li> <li>2 days of production process training</li> </ul> THIS CONTRACT IS COMPLETELY CUSTOMIZABLE

Inside the GALILEO ESSENTIAL, ADVANCE and PERFORMANCE service contract the hour of travel, room and board will be paid on an actual expenses basis.

\* For the ACTIVE service contract in case of contracting for multiple machines, preferential rates will be activated.



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## GALILEO Dpt.

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